



myLouLan.com

Terms of Service

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Welcome to myloulan.com. LouLan LLC (“**LouLan**”), a DELAWARE LIMITED LIABILITY COMPANY, provides services to logistics providers (both self-managed and third party, aka 3PL) and E-Commerce merchants (“**Customer**”) to empower them to stay on top of their daily technology needs and help them succeed in their business. We provide the services subject to the following conditions.

By using LouLan services, you agree to these terms and conditions. Please read them carefully.

- 1. Customer Use.** Customer is responsible for all activities relating to Customer’s access and use of the Services and Content for compliance with all applicable laws, rules, and regulations associated therewith, including without limitation those relating to data privacy, international communications, and transmission of technical or personal data. Customer agrees NOT to disclose or provide access to Services or Content to any person or entity that are competitors of LouLan.
- 2. Proprietary Rights.** The Services, Content, and all software, documents, processes, methodologies, know-how, and any additional intellectual property used by or on behalf of LouLan or its licensors, together with all copyrights, trademarks, patents, and any other proprietary rights inherent therein and related thereto are and will remain the sole and exclusive property of LouLan.
- 3. Customer Data.** LouLan will not own any data, information, or material that Customer submits in the course of using the Services ("Customer Data"). Customer, not LouLan, shall have the sole responsibility for all aspects of the Customer Data, including, without limitation, its accuracy, legality, ownership, transmission, and use. LouLan shall have no obligation to retain any copy of Customer Data for longer than 90 days after termination of this Agreement. To the extent that any information and data is posted to and stored by LouLan, Customer hereby grants to LouLan right to access, use, reproduce, modify, aggregate such Customer Data for LouLan to provide services to Customer.

LouLan has the right but not the obligation to monitor and edit or remove any activity or data. LouLan takes no responsibility and assumes no liability for any data posted by you or any third party

- 4. Disclaimer and Limitation of Liability.** LOULAN PROVIDES THE SERVICES TO YOU ON AN "AS IS" AND "AS AVAILABLE" BASIS, UNLESS OTHERWISE SPECIFIED IN WRITING. LOULAN MAKES NO REPRESENTATIONS OR WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, THAT (1) USE OF ANY SERVICES OR CONTENT WILL BE SECURE, TIMELY OR ERROR-FREE, (2) THE DATA STORED WILL BE ACCURATE AND REALIABLE, (3) ANY ERRORS OR DEFECTS IN THE SERVICES OR CONTENT WILL BE CORRECTED.

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